

To Whom It May Concern,

10/12/2018

I would like to give feedback on the new/improved products IZI Medical has re-designed. The products are the Thermoplastic Masks both the Head & Neck (orange) & the Short Masks (purple) for Whole Brain. I've had the opportunity to work with IZI products for the past 5 years & the most recent of them have been by far the best re-design yet.

The last set of head/neck masks were too heavy in that the gray brim around the mask were too thick & became much heavier to handle when it came out of the water bath. It was also too difficult to clamp it around the S-Frame for the same reason that it was just too wide up against the S-Frame. The clips were never an issue because IZI always had quiet clips compared to the other competitors but they are much quieter now which a nice feature for the patients. We seem to get less of the "Waffle Face" effect with the new masks & they seem to stretch out really nice around the patients face with less movement such as around the nose.

As far as the Whole Brain masks which are the short purple masks are just as great. The sleek & smoothness as it goes over the patients face make it ideal to keep the patient's face center to the beam. It also doesn't stick to the patient's hair whether it be long hair on their heads or facial hair on men. The orange short masks always got stuck making it painful when removing it off the patient's face.

Thank you again for taking our feedback when designing your product & I hope your company continues to deliver the best product as we all know this industry is constantly evolving and having a product with our patients in mind makes their journey less stressful.

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